Mandatory Examplify Update Directions:

After a mandatory update to Examplify (either before downloading an exam or after uploading an exam), please follow the below steps:

- 1. In Chrome, please delete all browsing history
 - a. In a Chrome window, click on the "3 dots" to the right



b. Click on "History" then "History " again:

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The ULTIMATE Guid	S Color Safe - accessi	QR Code Generator	Creating a Multiple	📰 Grade Calculator 🗅		New tab	с	Strl+
					다	New window	C	trl+l
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					2	Person 1	Not signed in	:
					©u	Passwords and autofill		
History				Ctrl+H	3	History		
S Grouped history					Ŧ	Downloads	C	Ctrl
B					☆	Bookmarks and lists		
Recent tabs					88	Tab groups		
Donald Trump's Lo	ove of Pizza Persists With New	r Trump Tower Cafe Menu - Bu	siness Insider	Ctrl+Shift+T	Ď	Extensions		
8 tabs				>	Ū	Delete browsing data	Ctrl+Shift	t+D
6 tabs				>				

c. Click on "Delete browsing data":



d. Select "All Time" and check the below boxes:

Dele	ete browsing data	
	Basic	Advanced
Time	e range All time	·
	Browsing history 1 item	
	Download history None	
	Cookies and other site data From 9 sites	
	Cached images and files Less than 1 MB	
	Passwords and other sign-i 16 passwords (for umarylar	n data nd.edu, microsoftonline.com, and 14 more)
_	Autofill form data	
		Cancel Delete data

- e. Once complete, completely restart your computer
- 2. Once restarted, click on your Examplify app.
- 3. Once in Examplify and you are in the Add New Account window, in the institution box, write:

University of Maryland School of Nursing

	Add New Account		
🕏 Examplify	University of Maryland School of Nursing, University of Maryland School of Nursing (maryland)		
	← Back Next		

4. Sign in with DUO

If you are still having issues, you may also need to clear your registration

To clear your registration:

Before You Begin

We recommend that you remove any downloaded exams before you clear the registration. See: <u>Examplify: Download or Remove Exams</u>

Procedure

- 1. Open Examplify.
- 2. Near the top right corner of the screen, select **Home Menu**, and then select **Settings**.

Home Menu 🗸	NOTIFICATIONS 🔔
Preferences	
License Agreement	
Send Log Files	
Settings	
Help	
Switch Account	
Exam History	
Logout	

3. Select Clear Registration.

Note: If you do not see the Clear Registration button, make sure that the window is full screen. For additional help with clearing registration, see: <u>Examplify: ExamID and</u> <u>ExamMonitor Troubleshooting Guide</u>

4. Follow the on-screen prompts to confirm the selection.

Note: If you do not see the confirmation button, make sure that the window is full screen. For additional help with clearing registration, see: <u>Examplify: ExamID and ExamMonitor</u> <u>Troubleshooting Guide</u>