

Realizing Continuity of Care Through Oncology Nurse Navigation Electronic Documentation

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Objectives

- Recognize how team collaboration can implement changes to improve patient outcomes.
- Verbalize how to conduct a workflow analysis.



Background

- Providers concerns:
 - Locating the Oncology Navigation documentation
 - Lack of uniformity and standards in the Oncology Navigation documentation

Background

► Task force Members

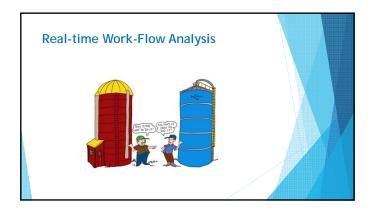
- Inpatient Oncology Navigation Staff
- Outpatient Oncology Navigation Staff
- ▶ Breast Health Oncology Navigation Staff
- ► Research Nurses
- ► Medical Records
- ► Informatics

Focus

- For Oncology Navigators to work collaboratively together to create an electronic document that was:
 - Detailed
 - ▶ Met the ONS standards
 - Could easily be located in the electronic medical record (EMR) by all health care providers ensuring continuity of care.

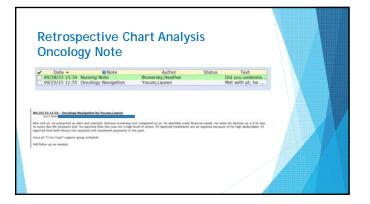
Methodology

- ▶ Real-time and retrospective Work Flow Analysis
- Team building exercises
- Developed a Process Improvement Plan
- Developed Documentation Standards following the ONS Standards
- Conducted a Pilot
- ▶ Revised the Document and made it House Wide.





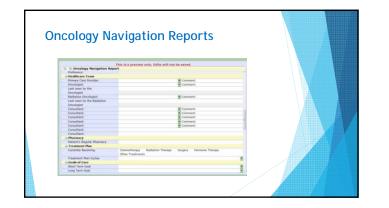
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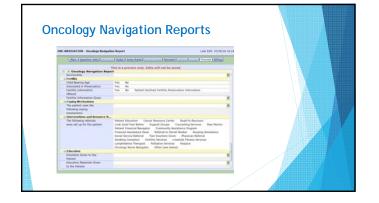
Team Building Two Birds with one Stone Utilized Oncology Navigation Meeting Developed Rules Paired up the Oncology Navigation Nurses Oncology Navigation Notes to Reports Developed one Document for all Oncology Navigators to use

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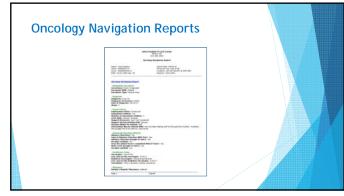


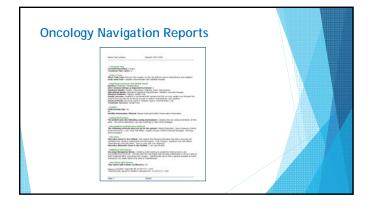
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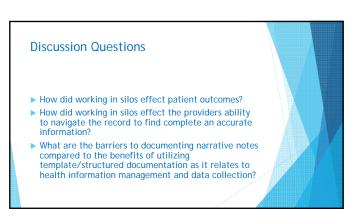




Outcomes

- Oncology Navigation Nurses became a cohesive team who are still meeting once a week. They continue to work on oncology issues and discuss cases to ensure all resources available are being utilized in order to provide excellent care to cancer patients.
- Physicians are able to locate the Oncology Navigation Report which allows for continuity in care across disciplines.
- The Oncology Navigation Report a comprehensive document that follows ONS standards for Oncology Navigation.





Conclusion

Through Oncology Nurse Navigation electronic documentation there is enhanced communications through all disciplines caring for the patient who has cancer. The patients are receiving the services they need to support them through a difficult diagnosis. The development of electronic documentation resulted in an Oncology Navigation Team becoming a cohesive group to ensure the patient is receiving continuity of care.

References

- Oncology Nursing Society, (2017). Oncology nursing society oncology nurse navigator core competencies. Retrieved from: https://www.ons.org
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