

DocuSign Use for Research Compliant e-Signature Capture

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What to Expect

- Overview on what is DocuSign and how to access it
- UMB DocuSign security levels and how to request them
- DocuSign functions available to each security level and the level(s) best suited for researchers
- The e-signature process in DocuSign
- Research applications
- Q&A

What Is DocuSign?

DocuSign is an electronic signature web application. DocuSign eSignature provides an easy, fast, and secure way to send, sign, approve, and manage all of your electronically signed documents at anytime from anywhere.



UMB DocuSign Security Roles

- No DocuSign account (anyone can sign a sent document)
- DocuSign account <u>Viewer</u> security role (default account role)
- DocuSign account <u>Sender</u> security role (requested account role) most applicable for study team members
- DocuSign account <u>Template Sender</u> security role (requested account role)
- DocuSign account <u>Template Creator</u> security role (requested account role)

UMB DocuSign – Sender Role

- Anyone can sign a document sent through DocuSign, however if you want to upload documents to send for signature you must start by initiating a DocuSign account.
- Once you initiate you will only have basic "Viewer" rights and will not be able to upload and send a document to others.
- To upload or send documents you will need to request a "Sender" security role.

Getting Started: <u>www.umaryland.edu/docusign</u>

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About UMB Academics	Admissions Research Services University Life Give to U	IMB
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DocuSign Log In (requires UMB and DUO authentication)



"Sender" Security Role Request

- Navigate to UMB DocuSign Webpage: <u>www.umaryland.edu/docusi</u> <u>gn</u>
- Navigate to bottom of webpage to select and subsequently expand the DocuSign Security section

DocuSign Security

Options for Security Roles:

Viewer

- The Viewer role is the default role that all DocuSign users are initially assigned.
- The Viewer role allows a user to open any document that has been sent to the user and allows the user to sign any document within the DocuSign Application.
- This default role allows you to process documents sent to you but <u>will not allow you to upload</u> documents to send out to someone.
- To request a change to another security role that is described below, you will need to complete the UMB DocuSign Security Change Request Form which is located on the <u>CITS Services Authenticated UMB Forms</u> Library webpage.

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Center for Information Technology Services

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A-Z Service Listing	Center for information recinology services
CITS Calendar	DocuSign Forms
Help Desk	UMB DecuSion Security Change Request Form 6
Training	UMB DocuSign Template Form

Sender

- Allows the user to upload any document and configure it for DocuSign
- Sending Envelopes In DocuSign C
- <u>Correcting a Document</u> C
- <u>Template Sender</u>

Allows the person to only send Template documents that they have been given access. The upload

Click "CITS Services Authenticated UMB Forms Library" link to bring you to the landing Page



Center for Information Technology Services

About CITS	Authenticated UMB Forms Library
CITS Services	Contex for Information Technology Services
CITS Calendar	Center for micrimation fectiliology services
Help Desk	Office of the Controller •
Training	Human Resources *
IT Security and Compliance	

Expand "Center for Information Technology Services" to click the "UMB DocuSign Security Change Request Form" link

Center for Information Technology Services

About CITS	Authenticated UMB Forms Library
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Project Updates	
Forms	Human Resources *
UMB IT Policies	Center for Global Engagement 🔹
CONTACT	
L Help Desk	
help@umaryland.edu	

PowerForm Signer Information

Form: UMB DocuSign Security Request Form

Fill in the name and email for each individual area listed below. All individuals entered will receive an email letting them know when they are required to complete, review and/or sign the document. When you have completed the form, click the FINSH button to route the form to the next area.

Please enter your name and email to begin the signing process.

Form Requester

Your Name: *

Full Name

Your Email: *

Email Address

Please provide information for any other signers needed for this document.

Requester Supervisor

Name: *

Full Name

Email: *

Email Address

Enter contact information for you and your supervisor (if you are a supervisor you cannot supervise yourself!)

BEGIN SIGNING

"Begin Signing" Landing Page- Three options in the yellow bar

Please Review & Act on These Documents

DocuSign Support Internet2 OBO University of Maryland, Baltimore



Please complete the DocuSign form to request a higher level of security within DocuSign.

Please review the documents below.		CONTINUE	FINISH LATER	OTHER ACTIONS
	Name of Requester:			Finish Later
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	Requester's Department:			
	Current DocuSign User?			View History
	Have you taken the online training classes? Yes No			View Certificate (PDF)
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	Reason for new security role:			
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Click "Start" to being signing process and enter all prompts for information

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	Have you taken the online training classes? O Yes O No Security Role Requested: Sender O Template Sender O Template Creator Reason for new security role:	

Have you taken the online training classes?

https://www.umaryland.edu/cits/services/docusign/

	DocuSign Security Request Form
	Date of Request:04/12/2021
	Name of Requester:
	Requester's Email: eyancy@umary]and.edu
	Requester's Phone: 410-706-5022
	Requester's Department: CITS
	Current DocuSign User? Required - Have you reviewed the online training videos? - Radio1
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DocuSign Online Training

DocuSign Online Training Resources

- Setting Up a Signature C
- How to Sign a Document Sent to You Via DocuSign C
- Managing Folders C
- How To Sign Your Own Document With DocuSign C
- Sending Envelopes In DocuSign C
- An Overview of Recipient Types C
- Sending Envelopes Using the "SPECIFY RECIPIENTS" Action C
- Adding Fields to Documents for Completion By Recipients C
- Correcting a Document C
- Sending Envelopes using a Template C
- Protect a DocuSign Template From Changes C

Choose the "Sender" option

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Reason for new security role

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CITS DocuSign Team: Date: CITS Comments:	
Updated 08/18/2020	

Click the "Sign" icon to adopt your signature

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Three ways to adopt a signature (text, draw, upload)

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Adopt Your Signature	
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Click "Finish" to send completed document to your supervisor

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Supervisor listed receives an email and is prompted to review and sign

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I am requesting to have my DocuSign security role to a higher permission Level. Please review the attached DocuSign form and approve it if you do not see any issues with me having this higher permission.

View More

Please review the documents below.		CONTINUE	OTHER ACTIONS
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	Current DocuSign User? Yes No		
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DocuSign Security Request Form	
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	You'll receive a copy once everyone has signed.
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Requester's Email:eyancy@umaryland.edu	_
Requester's Phone: 410-706-5022	
Requester's Department: CITS	Join DocuSign's 101 webinar.
	Discover the basics of DocuSign, and forget about printing & scanning.
Current DocuSign User? Yes No	REGISTER NOW
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DL-CITS DocuSign Support Receives Request and Approves



Email Notification of Completed Document, Click to Review

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Now you have the Sender Role! Send an Envelope



Sign a Document



Drag and Drop a Document to Send

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UMB DocuSign – How To Sign Your Own Document <u>**Demo**</u>: CV – Signature, Date, and Route

Jane Doe RN, MS

1111 Grange Lane, Baltimore, MD 21201; janedoe@yahoo.com • 410.555.5555

Certifications: BLS, ACLS, PALS, ATCN, RYT 200

Career Highlights

<u>University of Maryland Medical Center - R Adams Cowley Shock Trauma Center - Baltimore, MD</u> <u>Trauma Resuscitation Unit</u> (Nov 2015 – Present)

- Swift admission and resuscitation of critically ill and injured trauma patients through rapid assessment, intervention, and management of acute injury/illness for optimal patient outcomes.
- Effectively conduct invasive monitoring; fluid resuscitation; pulmonary management; orthopedic and neurologic injury care; vasoactive medication provision; procedural sedation & pain management; organ donation procurement processes; major soft tissue infection treatment; septic, cardiogenic, hemorrhagic, and neurogenic shock management.
- Expertise in assisting emergent bedside thoracotomies, orthopedic reductions/traction, chest tube insertions, and placement of intraventricular monitoring devices.
- Compassionate care for post-op patients recovering from general, regional, and local anesthesia.

Virginia Hospital Center, Arlington, VA (Oct 2013 - Nov 2015)

Extensive patient care through the departments of Interventional Radiology, GI/Endoscopy, and Cardiac Cath lab. Provided effective conscious sedation to patients through infusion port placement. Ensured quality assistance with PEG placements; thoracentesis; paracentesis; GI hemorrhage control; stroke treatment; and trauma care. Thorough inpatient and outpatient care related to colonoscopy, upper endoscopy, and ERCP procedures, as well as cardiac arrhythmias, pacemaker and ICD implantations, IABP, and TCA/STENT/ROTOBLATOR/IVUS/LASER procedures. Independently carried out TEE; cardioversions; electrophysiology studies; tilt table studies; ablations; mapping; sheath removal; and cardiac catheterization post-op care.

Licensed Practical Nurse (2000-2014)

Supported diverse patient populations in Hawaii and Maryland from pediatric to geriatric, within hospitals, care facilities, and prisons. For pediatric patients, compassionate nursing and hygiene care was provided to patients with various disabilities. Served as a lead immunization nurse

Click Start → Sign a Document



Upload CV Document

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	University of Maryland Medical Center - R Adams Cowley Shock Trauma Center - Baltimore, MD Trauma Resuscitation Unit (Nov 2015 – Present)			
	 Swift admission and resuscitation of critically ill and injured trauma patients through rapid 			
💄 Nam	me assessment, intervention, and management of acute injury/illness for optimal patient outcomes.			
🙎 First	and neurologic injury care; vasoactive medication provision; procedural sedation & pain			
	management; organ donation procurement processes; major soft tissue infection treatment;			
	Expertise in assisting emergent bedside thoracotomies, orthopedic reductions/traction, chest tube			
Ema	ail Address insertions, and placement of intraventricular monitoring devices.			
E Con	mpany			
🗎 Title	e Virginia Hospital Center, Arlington, VA (Oct 2013 - Nov 2015)			
	Cardiac Cath lab. Provided effective conscious sedation to patients through infusion port			
	placement. Ensured quality assistance with PEG placements; thoracentesis; paracentesis; GI			
T Text	related to colonoscopy, upper endoscopy, and ERCP procedures, as well as cardiac arrhythmias,			
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	ablations; mapping; sheath removal; and cardiac catheterization post-op care.			
	Liconsed Practical Nurse (2000-2014)			
	Supported diverse patient populations in Hawaii and Maryland from pediatric to geriatric, within			
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How to Send a Document for Multiple Signature(s): Delegation Log Example

- PI uploads delegation log from computer into DocuSign
- Tip: Have delegates' names and email addresses handy for routing
- PI adds delegates names and email address to recipient fields in DocuSign
- PI adds initial and signature fields to respective places on delegation log
- PI sends envelope
- Delegates receive request to sign simultaneously (assuming the order of their signature doesn't matter)
- After delegates have all signed the log, then PI will initial the log affirming delegations
- Now the document is complete, and all signing recipients will receive a copy of the completed log
- <u>Note</u>: PI will then have a signed log to sign after study is complete :-)

Click Start -> Send an Envelope



Upload Delegation Log



View Delegation Log

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Tip: Have delegates' names and email addresses handy for routing

Add Names and Email Addresses for PI and Delegates

<u>Note</u>: By default, only one reciepient field is displayed. Click "ADD RECIPIENT" for additional recipient needed

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Change the signing order for the delegates



<u>Note</u>: When the signing order value is the same as another recipient, then the signature request will be sent at the same time. Thereby avoiding the dependancy of any one delegate slowing down the routing of the log to other delegates.

Customize email message for context

Choose a custom message per recipient

Choose to have all recipients receive the same email

Message to All Recipients

Custom email and language for each recipient

Email Subject *

Please DocuSign: Delegation_log_example.docx.pdf

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Email Message

This message will be sent to all recipients listed above

Message to All Recipients

Custom email and language for each recipient

To: Jane Doe - Pi

Email Language *

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Email Subject *

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Email Message

Just for Jane Doe

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To: Jack Frost - Research Assistant

Email Language *

English (US)

Email Subject *

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Email Message

Just for Jack Frost

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Add Initial and Signature Fields to Delegation Log

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	Title	Muffin Man	Study Coordinator	1,2,3,6,7,8,9,10, 11			3/15/2021					
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PI Receives Email Request



PI Initials and Signs Delegation Log as First Delegate

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	Muffin Man		11			3/15/202	1	
	Jack Frost	Research Assistant	6,7,8,9,10, 11			4/1/2021		

Delegates receive the request to sign simultaneously



Manage Sent Delegation





See Delegation Status



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	Jack Frost	Research Assistant	0,1,0,0,120, 11	_						

All delegates have initialed and signed

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Name	Role	Responsibilities*	Initials	Signature	Start Date	End Date	PI Initials/Date
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Muffin Man	Study Coordinator	1,2,3,6,7,8,9,10, 11	MFK.	Docusigned by: Muffin Man 380FB5DCB5FC418	3/15/2021		
Jack Frost	Research Assistant	6,7,8,9,10, 11	JFR	Jack Frest	4/1/2021		
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By initialing above, I, the PI, declare that during the conduct of the above study, I have delegated the following study-related activities:

*Responsibilities Legend								
1. Administer Consent	5. Randomize Subjects	8. Complete Study Forms						
2. Screen Subjects	6. Administer Study Assessments	9. Make Follow-up Phone Calls						
3 Obtain Medical History	7 Complete Source Documents	10 Ouery Management						

PI Receives Request to Finalize Delegation Once All Study Staff Have Signed



All signers receive email that document signing is complete



Download signed document directly from email or DocuSign

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Ta-Da A Completed Delegation Log

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ack Frost	Research Assistant	6,7,8,9,10, 11	JFR	Jack Frost approximates	4/1/2021		JDP	
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1. Adminis	ter Consent	5. Rando	mize Subje	cts	8. Complete Study Forms			
2. Screen S	Subjects	6. Admir	hister Study	Assessments	9. Make Follow-up Phone Calls			
3. Outain i		7. Comp	iete source	Documents	11. Obtain specimens			

Things to Note for Research-Regulatory Binder

-This presentation tailored to signatures needed in a regulatory binder for non-sponsored, non-FDA regulated research. There is another UMB for-fee DocuSign version (21CFR11 compliant) available for FDA regulated studies.

-Some sponsors may be ok with using this version of DocuSign to complete signatures needed for regulatory documents, ask before using!

-HHS funded studies? No regulations in 45CFR46 that speak to electronic signatures, but always ask before using!

Things to Note for Research- Consent Forms



-Currently UMB has not approved DocuSign to collect e-Consent. Potential in future is hoped for!

-Although HIPAA compliant, UMB has not approved DocuSign to collect e-HIPAA Consent for research.

Things to Note for Research- Applicability Summary



FDA Regulated - Cannot use basic DocuSign (not 21CFR11 compliant)

HHS Funded- No regulations in 45CFR46 regarding electronic signatures

Sponsor Funded – Ask!

Department Funded – Ask!

Thank You ... Questions???

DocuSign UMB Support

- If you have questions or issues using DocuSign, please send an email to: <u>DL-CITSDocuSignSupport@umaryland.edu</u>
- Or contact the IT Help Desk at <u>help@umaryland.edu</u> (410) 706-4357 (HELP)