How to Write Case Study Questions

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Disclosures

- Former Dean at Curry College & Faculty at Indiana University • Maternal-Child Nurse Certified Nurse Educator
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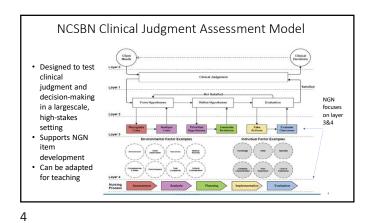
Learning Objectives

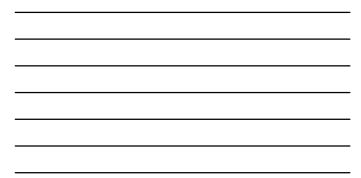
Session Description: In this session, using a case study, participants will choose an appropriate test item type for each step of a clinical judgment model. Participants will be given the opportunity to practice writing questions for the case study.

Session Learning Objectives: After engaging in this session, the participant will be able to:

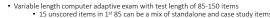
1. Write test questions for each step of a clinical judgment model.

2. Write a Case Study with test items for their course Identify, analyze and construct appropriate use of new test item/s based on the case study





RN and PN NGN Test Plan



- Variable length computer adaptive exam with test length of 85-150 items

 15 unscored items in 1st 85 can be a mix of standalone and case study items

 First 70 graded question include:

 3 6-item NGN cases (18 questions)- exam does not adapt during a case
 52 stand alone items
- 52 statute around terms
 Additional 65 items (86-150) will be all standalone items
 10% will be NGN standalone items (trend/bow-tie) to test Clinical Judgment
 Trends can be tested with any NGN item format except bow-tie
 90% will be to knowledge items to test Clinic Needs
 Knowledge items can be tested with any item format except bow-tie
- Knowledge items can be tested with any item format except bow-tie
 Test will be 5 hours
 Cases are not anticipated to take extra time (about 2 minutes/question) New test plan anticipated April 1, 2023; Beta testing will start in 2022

NCSBN 2021 NCLEX Conference

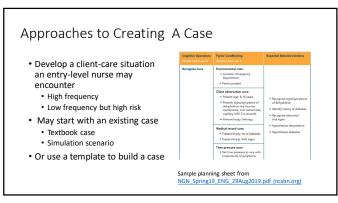
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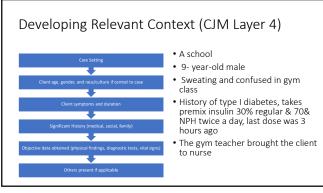
Planning a Case

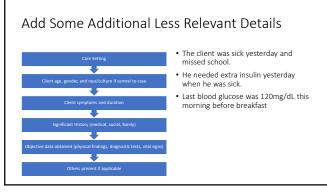
General

- Cases information is always presented as an electronic medical record (EMR)
 Cases can have from 1 to 6 EMR tabs
- Cases unfold and new information can be added at any point
- <u>Cases have 6 questions;</u> 1 for each clinical judgment action in order
- 1. Recognize cues
- 2. Analyze cues
- 3. Prioritize hypotheses
- 4. Generate solutions
- 5. Take action
- 6. Evaluate outcomes
- > Arrows signal the question lead in statement

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Caution about Adding Patient Characteristics

- Characteristics of a patient such as age, sex, gender identity, disability, socioeconomic status, native language, country of origin, ancestry and/or occupation are sometimes added to cases.
- Adding client characteristics to questions does not automatically make the question about culture or diversity and may have negative consequence of contributing to negative stereotypes.

Modified from NBME (2021)

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Add Characteristics with Focus on Clinical Judgment

- Characteristics should be clinically relevant or improve distractors.
- · Questions about childhood development need an age to determine if a finding is normal. Add any characteristics that are necessary to understand why the patient is being seen. • A client with a physical disability may be seen for changes to their assistive devices.
- Add characteristics to increase the probability that the nurse will recognize client risks
 especially if the condition might be rare.
 - Risk of Tach-Sachs disease may not be identified if you don't know the client has a Jewish background.
- Add characteristics that require a different approach to care.
- Transgendered clients require gender affirming care.
 Clients speaking a native language other than English may require an interpreter.
- Do not add characteristics that perpetuate negative stereo types.
 Stating the homeless client without specifying a race perpetuates less stereotyping than saying the black homeless client.

Modified from NBME (2021)

Build the Case in to an EMR

Possible Data

- Possible Data Age, gender Care environment Presenting symptoms Duration of symptoms Significant history (medical, psycho-social, family) Physical findings Diagnostic tests (if applicable Treatments used Any family or support persons present if applicable Initial treatment and sub-socient findings if anglicable Initial treatment and subsequent findings if applicable
 - Orders
 Intake and Output
 Progress Notes
 Medications Diagnostic ResultsFlow Sheet

Possible EMR Pages (up to 6)

Nurses' Notes
History and Physical Laboratory Results Vital SignsAdmission Notes Orders

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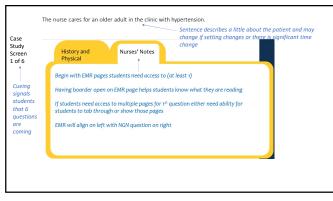
EMR Pages

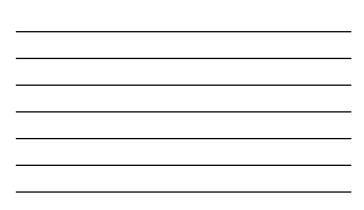
- All tabs may all be present at beginning or may be added as case unfolds. EMR for 1st question should present a good overview of the patient. Consider: Nurses' Notes, Admission Notes, or History and Physical
- Amount of information needs to be reasonable.
 - May not need all parts a of a traditional lab combo.
 - Do not need entire order set.

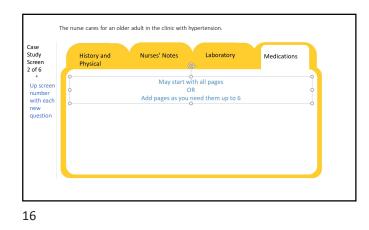
 - Narratives should be a short paragraphs.Consider moving information to other EMR pages if narrative is long.
- Information may be added to pages at any point.
 Cueing is added to right whenever new information is added.

• Care setting may change.

The introductory sentence may need to change with change settings or time.

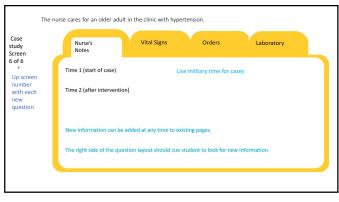


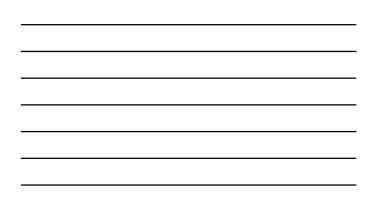






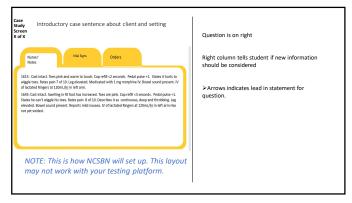
Nurse Notes		al Signs Orde	ers Laboratory
ust LAB		VALUE	REFERENCE RANGE
Sodiu	m	140	136-145
or Potas:	sium	3.2	3.5-5
Chlori	de	100	98-106
Blood	Urea Nitrogen	20	10-20
Creati	ne	0.8	0.7-1.3
Gluco	se	85	70-110

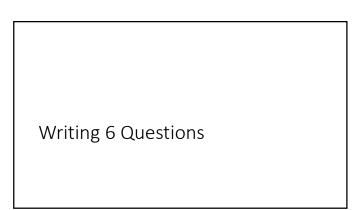


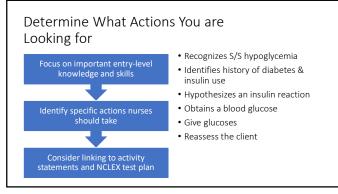


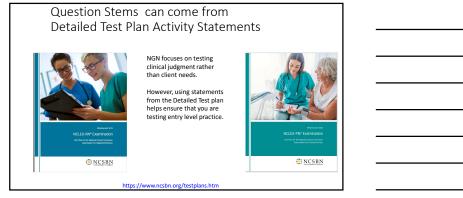
Case study Screen 3 of 6	Nurses' Notes	Vital Signs Orders	Laboratory
Vital signs	Post-Op Day 2	0800	
can appear as	т	99.9F/37.7C	
abbreviation	P	90	
_	RR	16	
_	B/P	122/84	
_	Pulse oximetry	97% on room air	
_	Pain	2/10	•
	L		











Activity Statement	Possible Questions Stem
Provide information about advance directives	What information should the LPN/VN provide to the client about advanced directives?
Participate in client data collection	What additional data should the LPN/VN gather next?
Provide information to supervisor when client assignments need to be changed (e.g. change in client status)	What findings should the LPN/VN report immediately to the supervisor?
Organize and prioritize based on client needs	Which client should the LPN/VN see first?
Provide and receive report	What information should the LPN/VN include in the change of shift report?



Sampla	RN: Managem	ont of Caro	Stome
Sample	NN. Managen	ient of Care.	SLEIUS

Activity Statement	Possible Questions Stem
Perform procedures necessary to safely admit, transfer or discharge a client	What information should the nurse confirm before discharging the client?
Provide and receive hand off of care (report) on assigned clients	What information should the nurse include when handing off the client?
Assign and supervise care provided by others (e.g., LPN/VN, assistive personnel, other RNs	Which tasks should the nurse assign to an unlicensed assistive personnel?
Prioritize the delivery of client care	Which prescription should the nurse implement first?
Initiate, evaluate, and update plan of care (e.g., care map, clinical pathway)	After reassessing the client, what changes should the nurse make to the plan of care?

Question 1: Recognize Cues

Actions

Observe and assess the client

Obtain information from client's health record (history, labs, tests, prescriptions) Note vital signs—current and changes

- Identify signs and symptoms
- Differentiate relevant from irrelevant data
- Differentiate normal from abnormal
 Recognize what is most important and most urgent

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Question 2: Analyze Cues

- Actions

 Cluster data Recognize patterns
- . Recognize inconsistencies
- Link cues to client situationRecognize what is concerning and why
- . Determine what other information is needed
- •
- Consider possible causes Identify relevant pathophysiology •

Questions

Questions

• What matters most?

 What is abnormal, serious, or urgent? Which assessment findings need immediate follow-up? What are the top findings that require further investigation?

- What could it mean?
 Which client findings are consistent with a specific disease/problem?
- Which risk factors does the client have for specific disease/problem?
- What potential issues is the client at risk for developing?
 What are the possible problems/conditions the patient could be having?
- What additional information would be helpful in interpreting the findings?
- Why is a cue/cues concerning?

Question 3: Prioritize Hypotheses

Actions

- Narrow possibilities (one thing)
- Determine the most urgent priority Determine which hypotheses poses most risk to the client •
- Provide evidence/rational to support conclusions
- Determine order of priorities
- Note: Step 3 generally addresses what problem to address 1st.

Step 5 can more specifically address actions to take 1st

Questions Where should the nurse start?

- · What is most likely happening?
- Which condition is the client's highest risk and why(what evidence)?
- What is the top complications the client is at risk for developing?
- Which problem/problems should the nurse address first?
- What will most likely happening if the nurse fails to act?
- Note: Questions typically include phrases like "most likely," "greatest risk", or "highest risk,"

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Question 4: Generate Solutions

Actions

- Create a plan of care
 - Determine desired outcomes
- Select multiple appropriate interventions •
- Identify interventions to avoid
- Refine hypotheses if necessary •
- Gather more information if needed
- Determine if others (team) need to be involved in the solution

Questions • What can the nurse do?

- What is the best client outcome?
- What intervention/interventions will achieve the desired outcome?
- What additional information should be gathered?
- Which potential interventions are indicated or contraindicated?
- Which orders are anticipated?

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Question 5: Take Action

Actions

- Requests a prescription Performs skills and procedures
- Administers medication
- Protects the client/family/staff
- Collaborates with team members
- Delegates to appropriate persons Communicates with team members .
- Teaches client and families Documents care
- Note: Step 5 questions will not focus on specific procedure steps that are published in text-books

Questions

- What will the nurse do?
 Which of the following actions should the nurse take?
- Which interventions/orders should the nurse implement first/ immediately?
- Which interventions should the nurse delegate?
 What steps should the nurse take to administer a medication/perform a procedure?
 What should the nurse teach the client?

Question 6. Evaluate Outcomes

Actions

- Compare observed outcomes to desired outcomes • Recognizes changes in client status

- Recognizes changes in cirent status
 Determine effectiveness of action (meds, teaching, procedure)
 Determines which (assessments, vital signs, and labs etc.) requires follow up
 Determines if other interventions are needed

Questions

- Questions

 • Did the interventions help?

 • Was the teaching understood?

 • Which assessment findings indicate that the client's condition has improved, stayed the same, or declined?

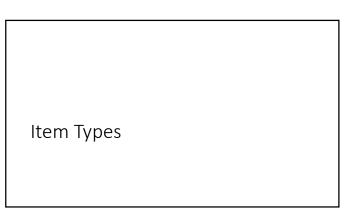
 • Which assessment findings indicate the client is not progressing as expected?

 • Which assessments should the nurse make to determine if the treatments were effective?

 • Which findings suggest the client is ready for discharge?

- What additional intervention should the nurse implement based on the findings?

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Traditional Items	Extended Multiple response	Extended Drag-and- Drop	Drop- Down	Matrix /grid	Highlight (enhanced hot spot)
Multiple Choice	Select all that apply	Cloze	Cloze	Multiple response	Text
	Select N	Rationale	Rationale	Multiple choice	Table
	Grouping		Table		



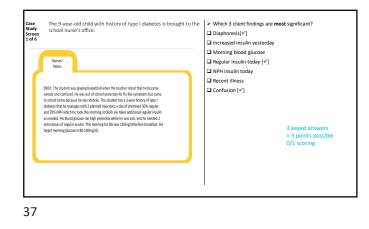
Recommend	ations for Usi	ng Item Type
Step	Ideal	Consider Avoiding
Recognize Cues	Highlight text or table Select all that apply or Select N	Multiple choice Rationale or Cloze Matrix
Analyze cues	Select all that apply or Select N Matrix (SATA or multiple choice) Rationale or Cloze	Highlighting
Prioritize Hypotheses	Rationale or Cloze Multiple choice	Multiple response Highlighting Matrix
Generate solutions	Grouping Select all that apply or Select N Multiple choice matrix	Multiple response matrix (SATA) Multiple choice
Take action	Highlight or drop-down table Select all that apply or Select N Rationale or Cloze Multiple choice matrix	
Evaluate outcomes	Highlight Text or table Rationale Multiple choice matrix Select all that apply or Select N	Multiple response matrix(SATA) Cloze

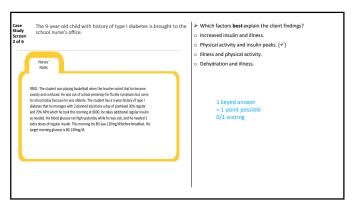
0/1	+/-	Rationale scoring
Multiple choice Multiple response N Drop-down table Drop down cloze Drag and drop cloze Matrix multiple choice	Highlight text Highlight table Multiple response SATA Multiple response grouping (by group) Multiple response matrix (by column)	Drop-down rationale Drag and drop rationale

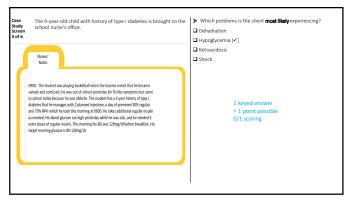
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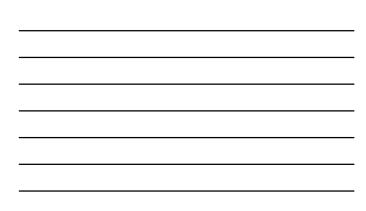
Sample Case I

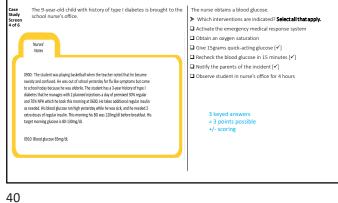
One EMR Page No Technology Enhanced Items

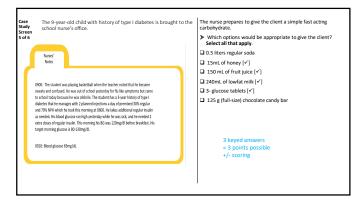


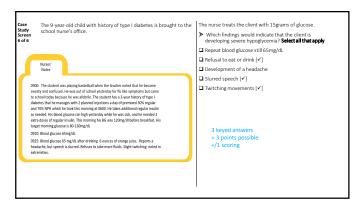


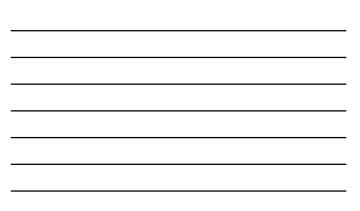


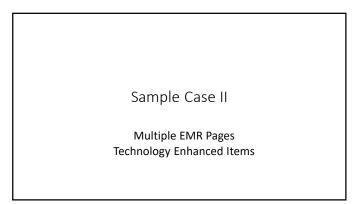


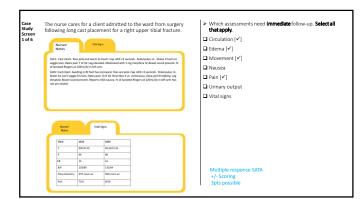




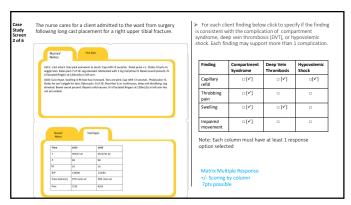


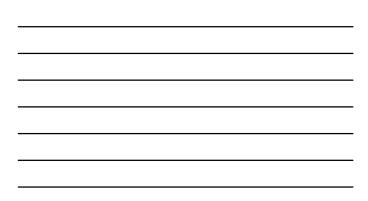


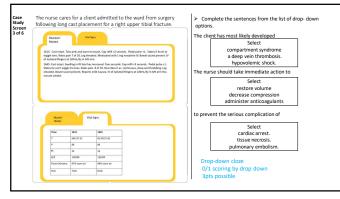


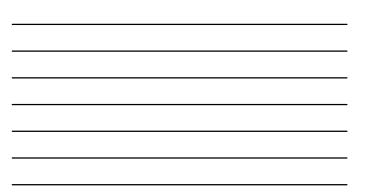


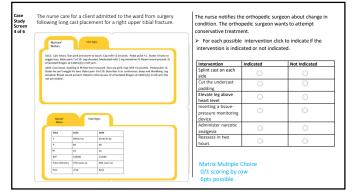




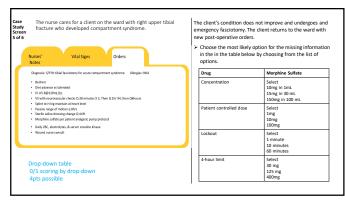


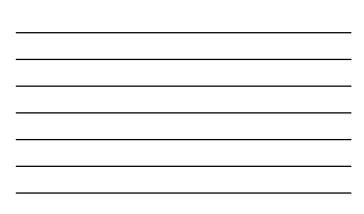


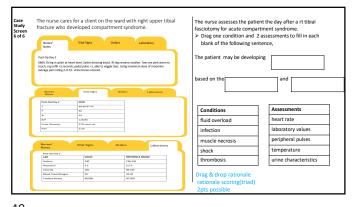








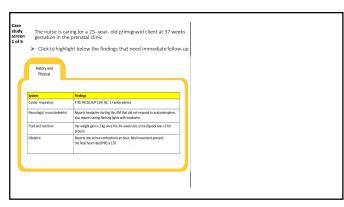


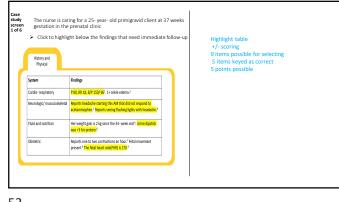


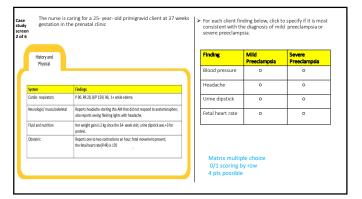


Sample Case III

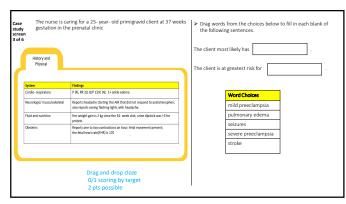
Technology Enhanced Items Multiple Pages Added



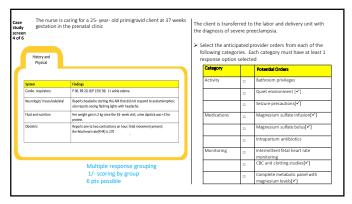




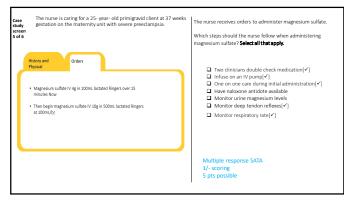


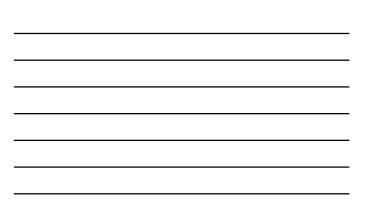


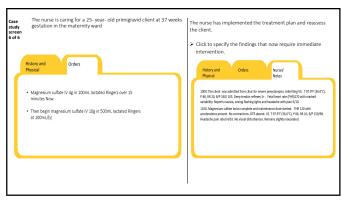


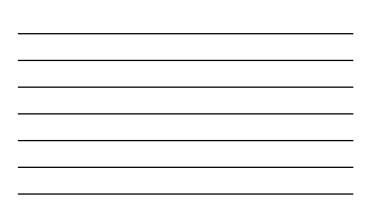


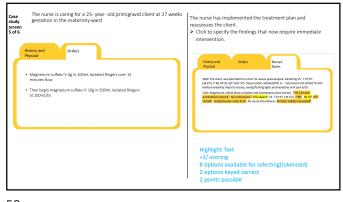










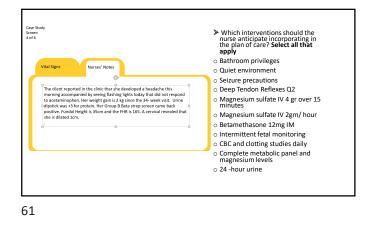


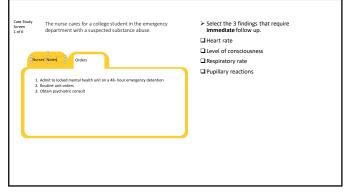


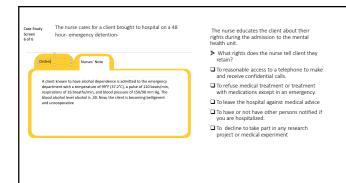


Critiquing Questions

- Which question (1-6) is being asked?
- Does the question address the correct CJM task?
- Are all elements present?
- Are there the right number of options?
- Does the question make sense?
- Other observations like grammar?







Group Practice

- Using the templates provided, write 6 questions for one of 2 cases:
 - Case 1: In patient, 19- year- old with ruptured spleen (Use template 1)
 Case 2: Outpatient, 33-year-old with post-partum depression(Use template 2).
- For question 6, add a new time point at the right side of the case that shows client may be deteriorating.
- Feel free to modify case, add additional data, or change the item format if you have a great idea.
- Have fun!

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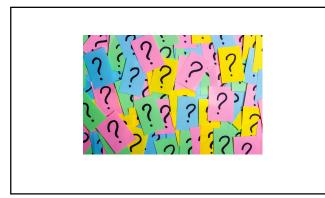
Implementation

- · Begin with a focus on teaching clinical judgment
 - Classroom cases
 Post conference discussions
 - Simulation
 - Electronic NGN self-study products

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Planning for Testing

- Create a unified program plan for adding case studies to course exams • Suggest beginning with 1 case per exam
 - Focus first on creating cases with 6 questions
- Enhanced item types must be given in electronic format. • Screen readers will not work with enhanced item types.
 - Need to work with disability services
- Determine a scoring system that makes sense for your program
 NCSBN computer adaptive testing and uses scaling
 - Consider your passing standard
 - Consider how your LMS scores
- Consider starting with familiar types (Multiple choice/multiple response)
 Add new item types consistent with your testing platform
 Do not need to include all item types in a case



References

- Betts, J., Muntean, W., Kim, D., Jorion, N., & Dickison, P. (2019). Building a Method for Writing Clinical Judgment Items for Entry-Level Nursing Exams. Journal of Applied Testing Technology, 20.
 Dickison, P., Haering, K. A., & Laster, K. (2019). Integrating the National Council of State Boards of Nursing Clinical Judgment Model Into Nursing Educational Frameworks. Journal of Nursing Education, 58(2), 72-78.
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 Dickison, P. (Luo, X., Kim, D., Woo, A., Muntean, W. & Bergstrom, B. Assessing higher-order cognitive constructs by using and information-processing framework. (2016). *Journal of Applied Testing Technology, 17(1), 1-19.* National Board of Medical Examiners (NEME) Item Writing Guide (2021). https://www.nebm.org/sites/default/files/2021 v2).WBME_ Herm%20Writing%20Guide_R.6. pdf
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 NCSBN. Publishers' Summit Next Generation NCLEX* (presentation). 2020