

Similarities?

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NHS 1948

- Launched on July 5th 1948
- Objective – to meet the health needs of the working population
- Objective to provide health care ‘free’ at the point of use
- Predicted annual cost £128 million a year
- Convinced medics to join NHS

NHS England - 2017

- National *Illness* Service
- Cost £118 billion (\$152 billion) a year
- Employs 1.4 million people
- Serves 62 million population
- 80% surgery as day cases
- 75% care costs for those over 65
- Medical technology ‘tap’ overflowing
- Use TV ‘soap operas’ for patient education

Patient ‘Time’

- We in healthcare are but one element of someone’s life – if accessed at all.
- People generally manage their lives without our help

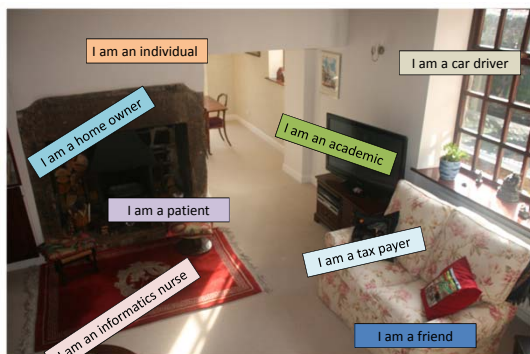
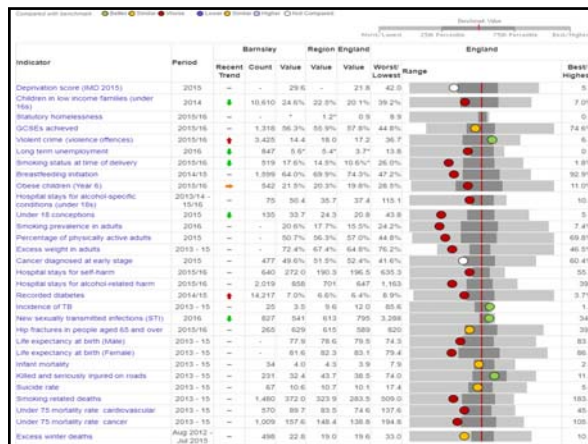


But when we do need health care intervention we want it to work for us:

"No decision about me without me"

Health and Social Care Act, 2014

means collaboration and sharing of records



The dilemma ...

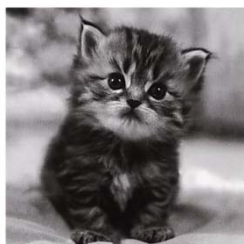
If we believe that the patient is at the centre of all we do (NHS Five Year Forward View, 2014), then why does a seemingly plausible process not work for me?

How can we 'use' technology to better understand individuals, their lives and their health aspirations?

How can we 'balance' the demand / delivery of care with tight financial controls that require measurements?

How can we 'manage' the patient's voice in such a complex infrastructure ?

How can the discipline of informatics in nursing help in resolving this dilemma?



Now, over to Marisa...